

# Design guidelines for pharmacies

Pharmacy 3D models for the purpose of license application

SAPC Workshop

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# Content

- Purpose
- Legislative provisions
- Current GPP requirements
- Council approach
- Pharmacy models as per current GPP requirements
- Future models
- Conclusion



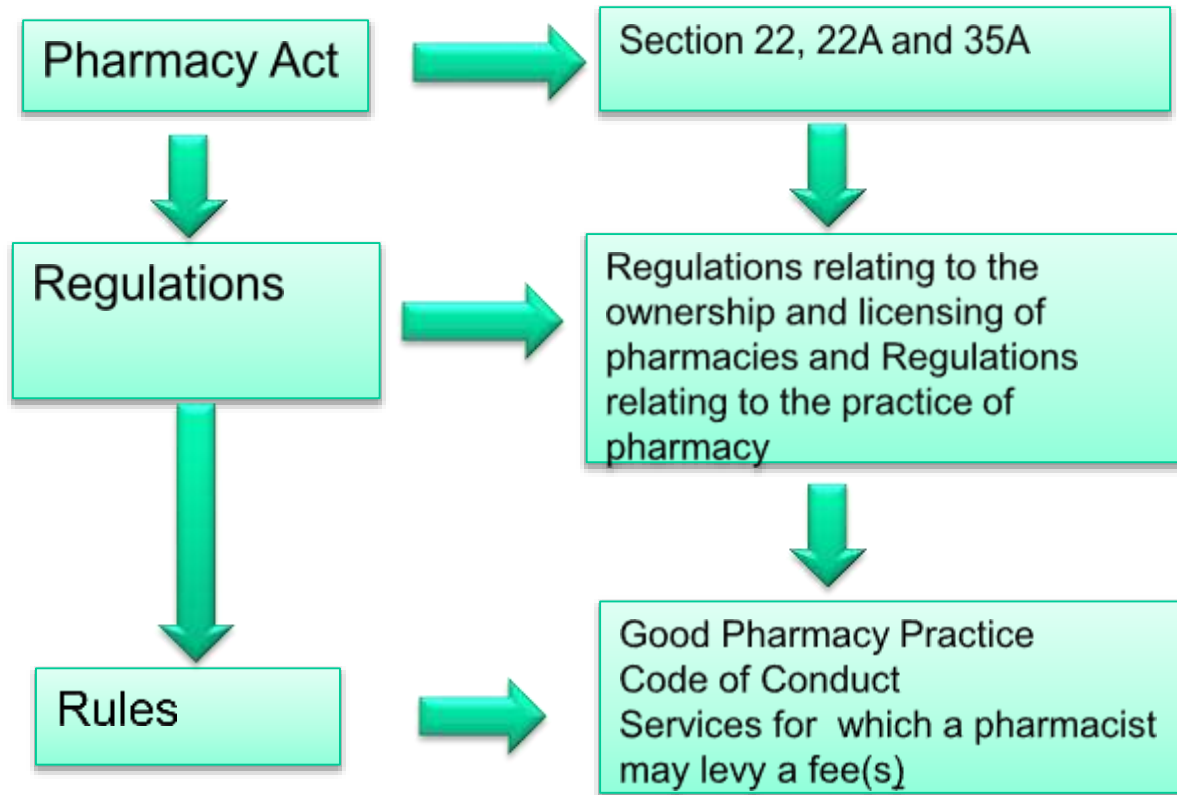
# Purpose

- to provide design guidelines of pharmacies for the purpose of license application;
- to address challenges presented by current 2D models;
- to make the evaluation criteria easy to understand and apply;

Note: The guidelines are made in terms of GPP



# Pharmacy licensing legislative provisions



4



# Legislative provisions

- **Section 22 provides for the following:**
  - ➔ requirements for the application and issuing of the license;
  - ➔ recording of the pharmacy;
  - ➔ conditions under which pharmacy may be conducted;
  - ➔ right of Council to inspect such premises;
  - ➔ cancelation or suspension of a license by the DG;



# Legislative provisions

- **Section 35A provides that Council may make rules:**
  - ➔ Services which may be provided in the various categories of pharmacies
  - ➔ Good pharmacy practice (license evaluation criteria)
  - ➔ Approve the trading title or name of the pharmacy



# Current GPP requirements

- **Minimum standards for pharmacy premises, facilities and equipment (Section 1.2 GPP)**
  - ➔ Appearance of the pharmacy premises
  - ➔ Another business in a pharmacy or a pharmacy in another business
  - ➔ Security in a pharmacy
  - ➔ Control of access to pharmacy premises
  - ➔ Safety in pharmacy premises



# Current GPP requirements cont...

- ➔ Condition of pharmacy premises
- ➔ Construction of pharmacy premises
- ➔ Environment in pharmacy premises
- ➔ Hygiene in pharmacy premises
- ➔ Storage areas in pharmacy premises
- ➔ Dispensary
- ➔ Waiting area
- ➔ Areas for counselling and the furnishing of advice





# Evaluation criteria

- **License evaluation criteria (section 2.31 GPP)**
  - ➔ Supporting documentation
  - ➔ Floor plan
  - ➔ Trading title(s)
  - ➔ Another business in a pharmacy or a pharmacy in another business



# Guidelines for applicants

- Semi-Private Area (SPA)

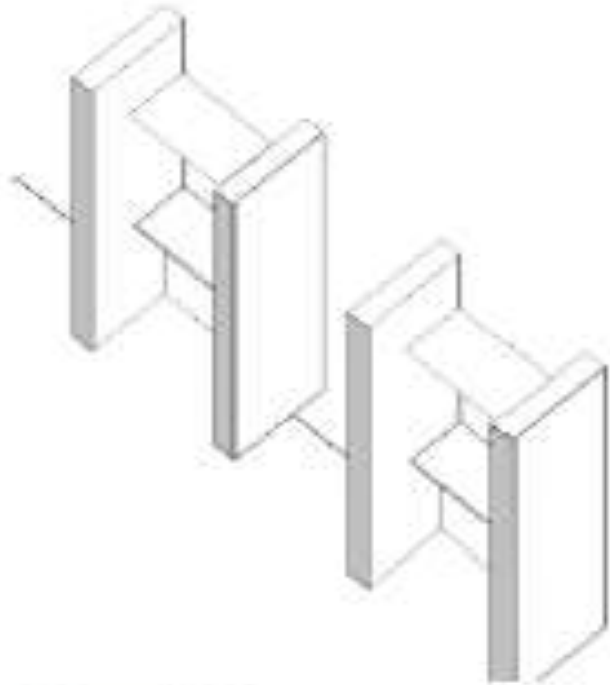


Figure 1: Semi-private area



# Guidelines for applicants cont...

- waiting area with private counselling area

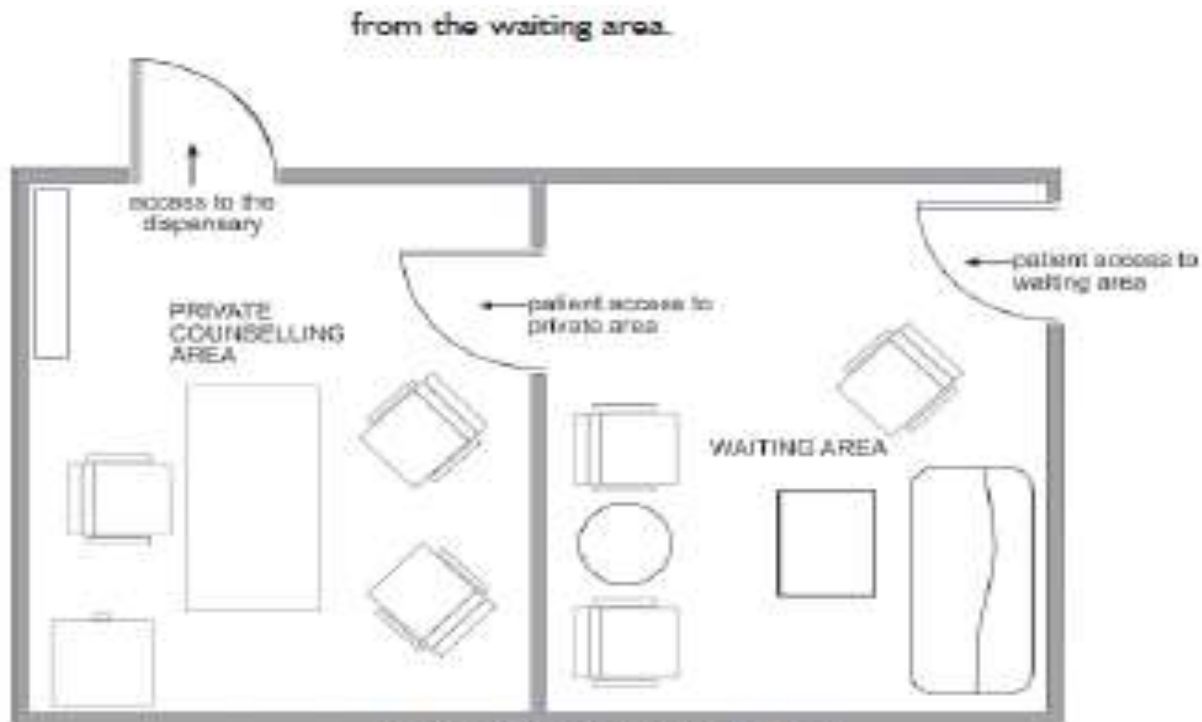


Figure 2: Private Counselling Area



# Guidelines for applicants cont...

- Enclosed waiting area with private and Consultation area combined



Figure 3: Consultation Area



# Guidelines for applicants cont...

- *The above measures were implemented to guide the profession but were found to be still inadequate*



# Council's approach

- **Design 3D models to:**
  - ➔ Guide profession in license application and
  - ➔ Improve compliance with requirements
- **Feedback from stakeholders: Design must take in to account**
  - Public sector requirements
  - Private sector requirements
  - Size and norms requirements
  - NHI requirements
  - CSIR (IUSS) requirements



# Current – 3D Pharmacy design models

- Community pharmacy





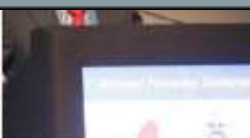
**Creative**  
 architecture and retail design

# PROPOSED COMMUNITY PHARMACY 3D LAYOUT (GENERIC)



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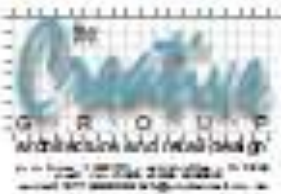
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Generic medicines are

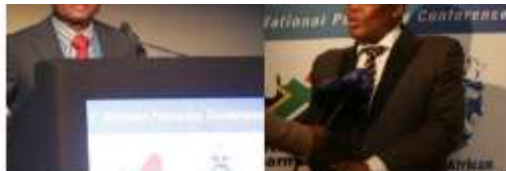
GOOD VALUE FOR MONEY

TESTER





## PROPOSED RETAIL PHARMACY 3D LAYOUT VIEW OVER RETAIL AREA



Towards quality care together

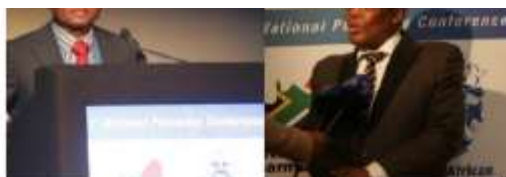
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# PROPOSED RETAIL PHARMACY 3D LAYOUT VIEW FROM ENTRANCE



Towards quality care together

**Understand Generic Medicines**

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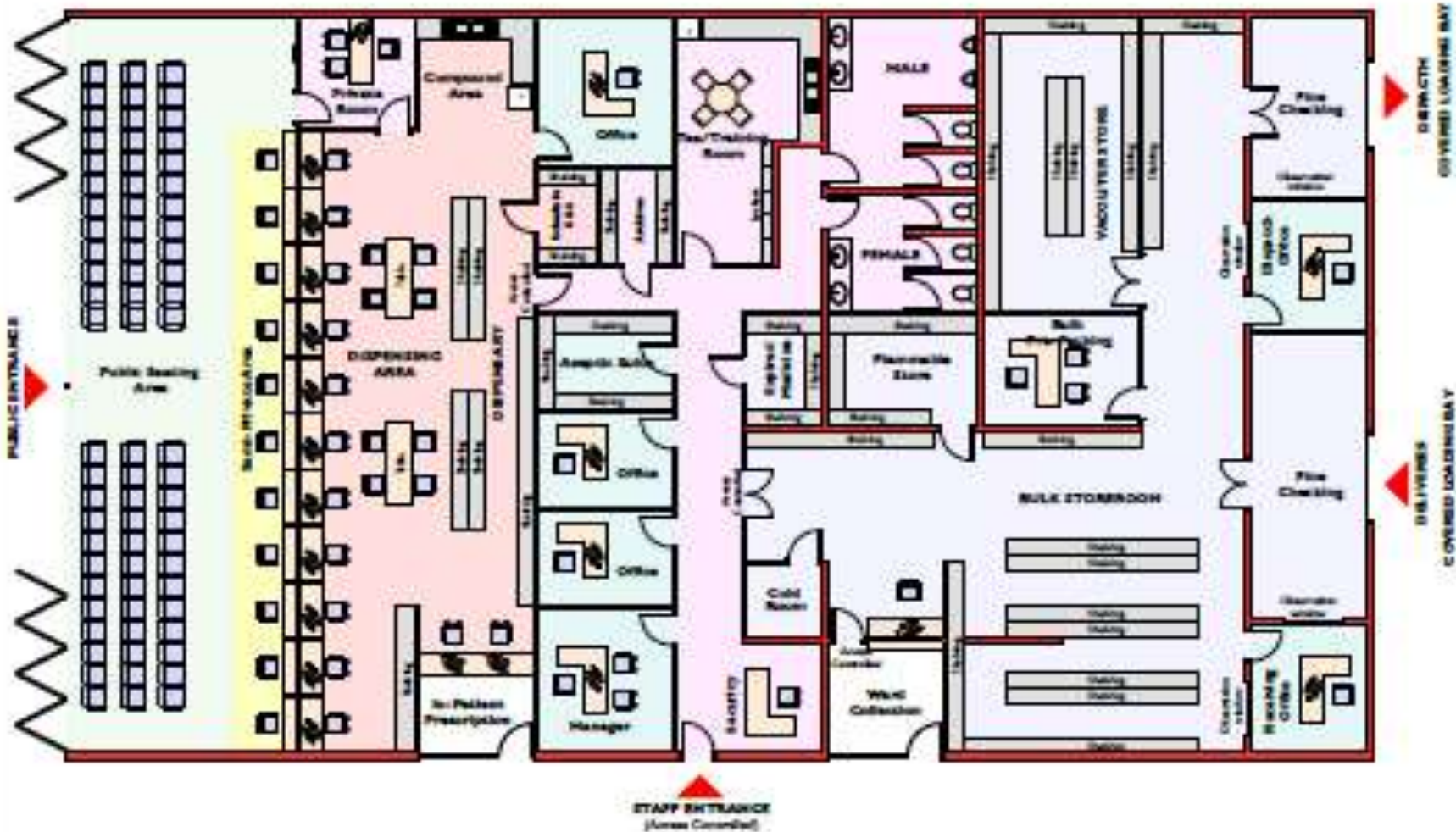
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# Current – 3D Pharmacy design models

- Public Institutional pharmacy





## Proposed Public Hospital Pharmacy Layout Different Zones

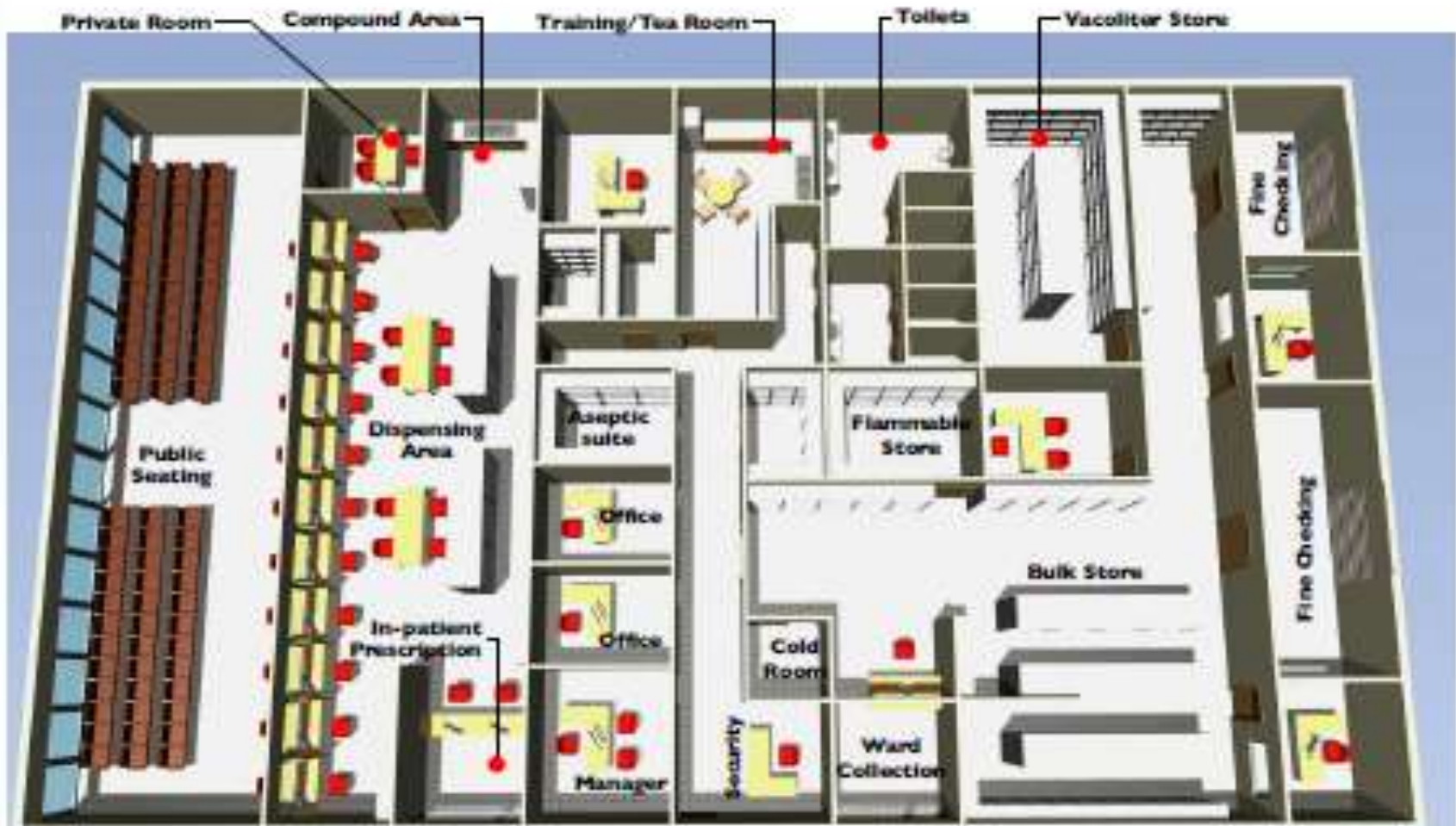


  
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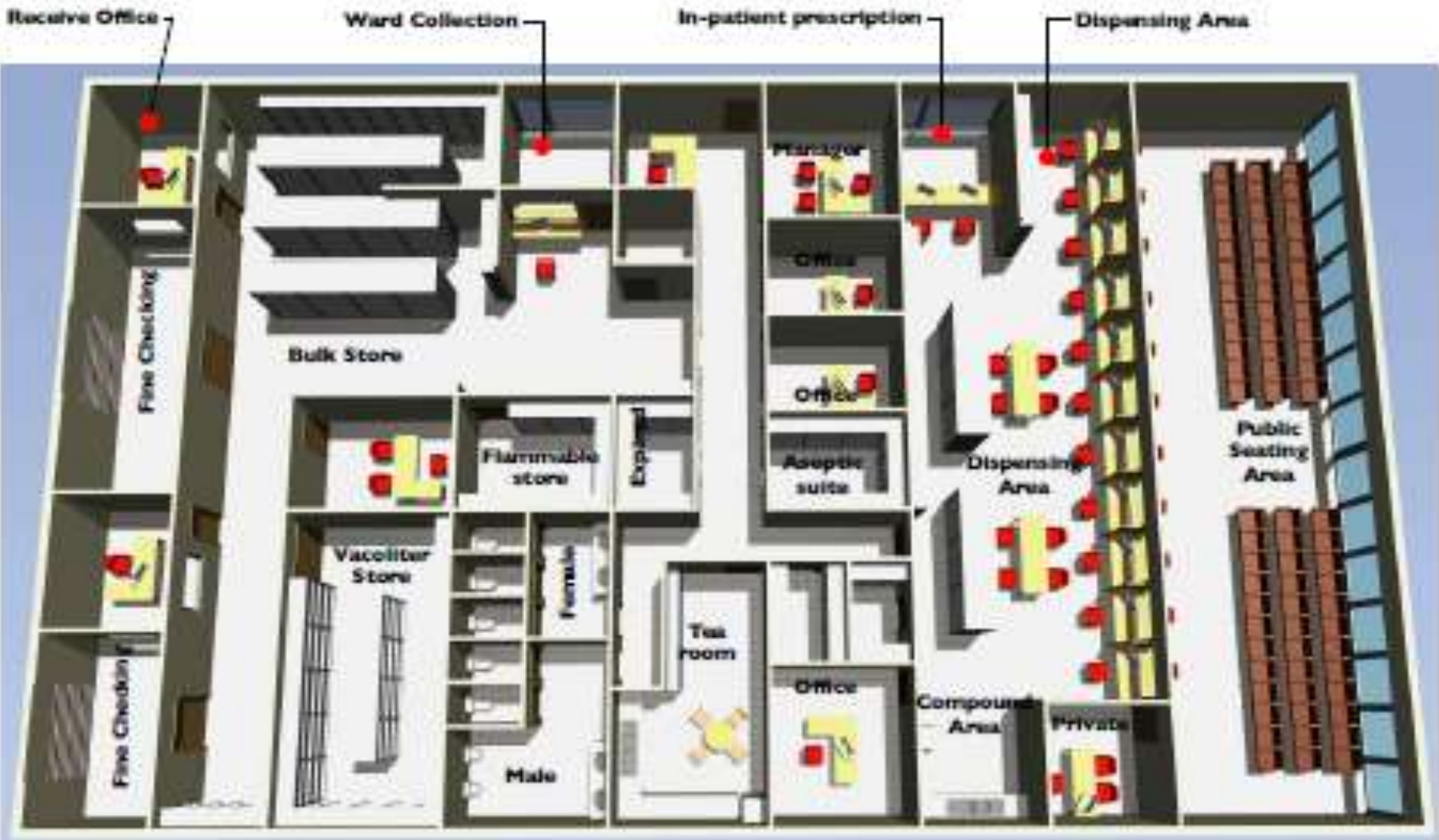
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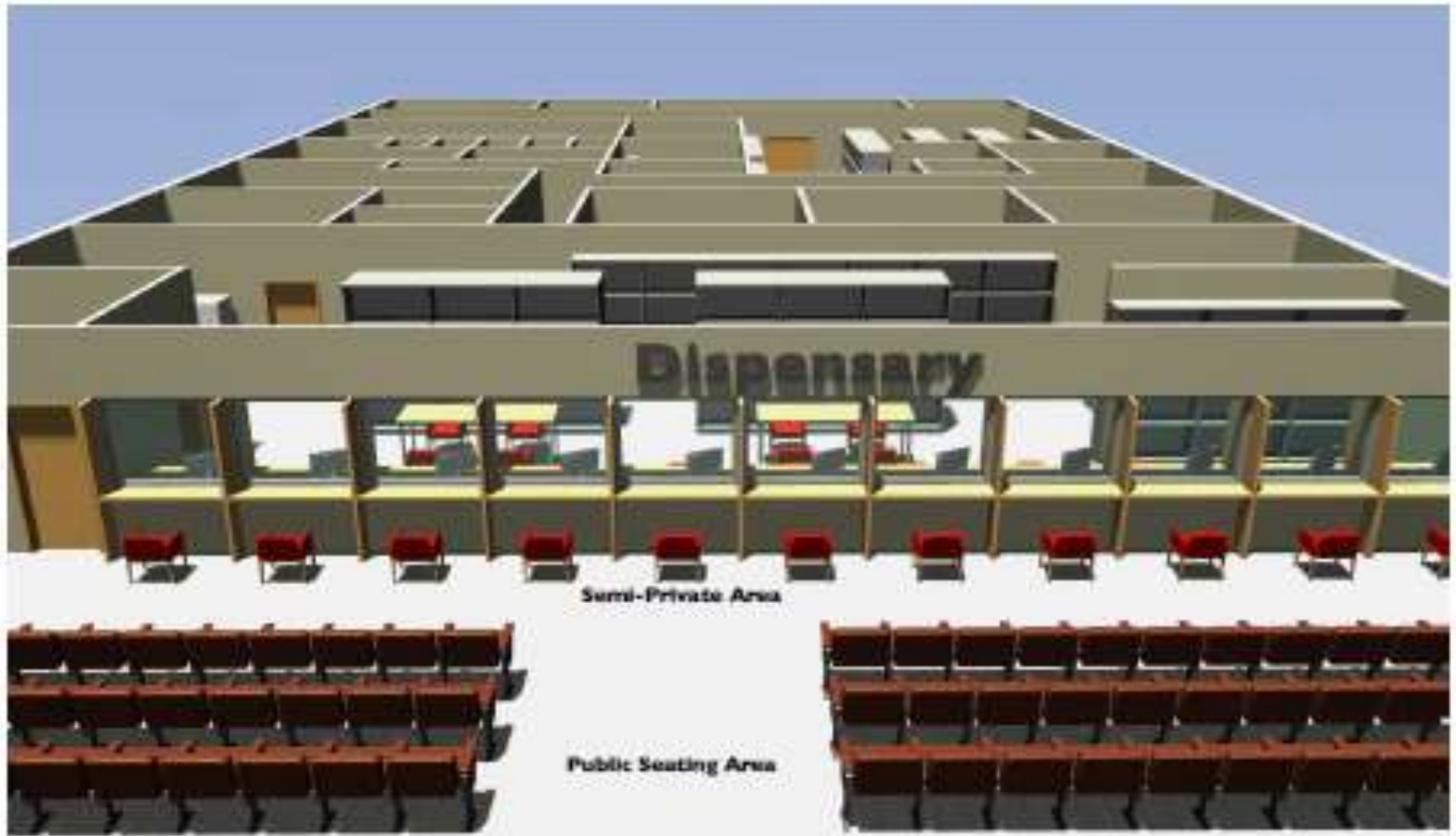



  
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Semi-Private Area

Public Seating Area

**Proposed Public Hospital Pharmacy Layout  
View from Entrance**



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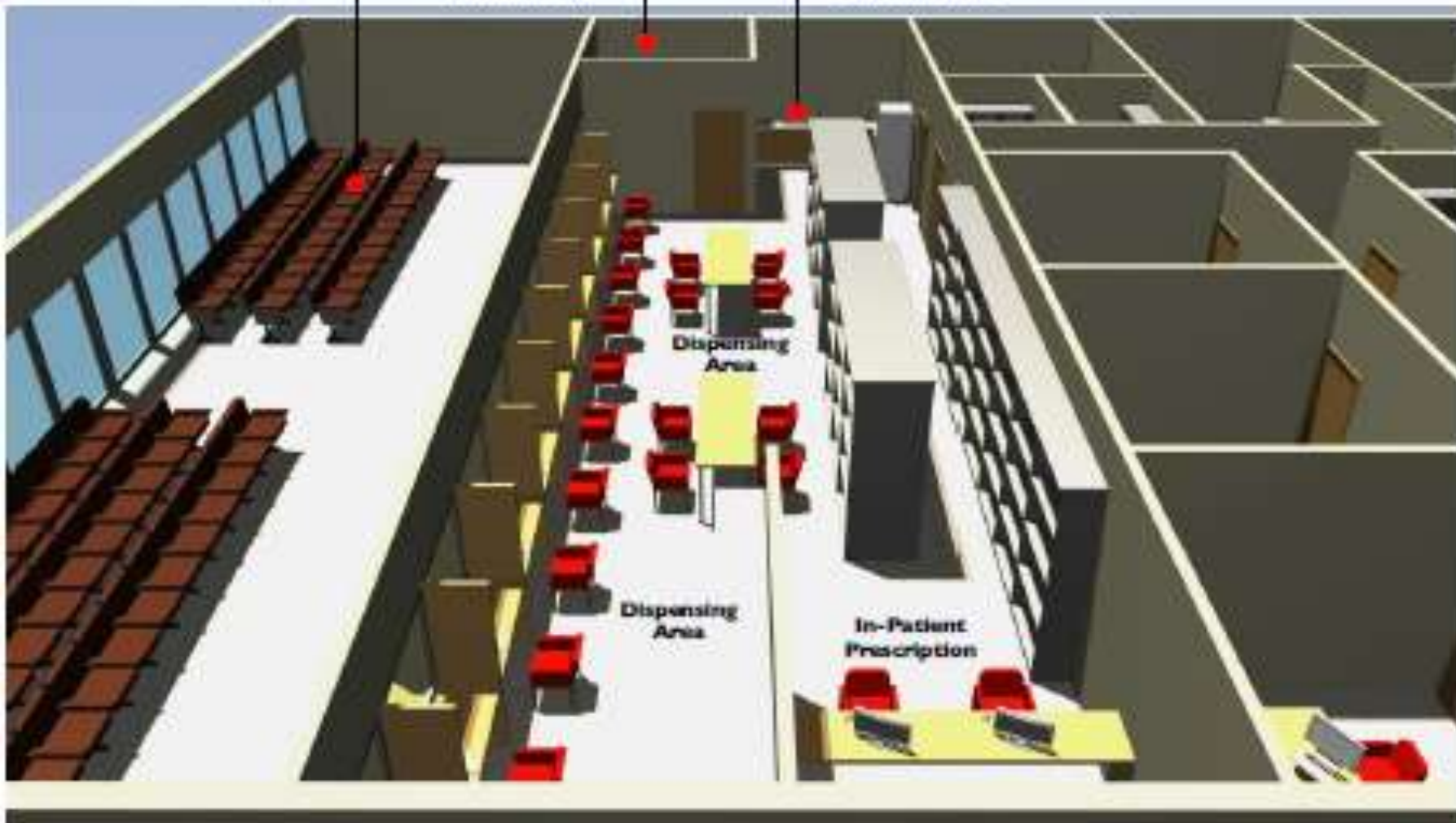
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Public Seating Area

Private Room

Compound Area



**Proposed Public Hospital Pharmacy Layout  
View on Dispensary & Seating Area**



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**Proposed Public Hospital Pharmacy Layout  
View on Dispensing Area**



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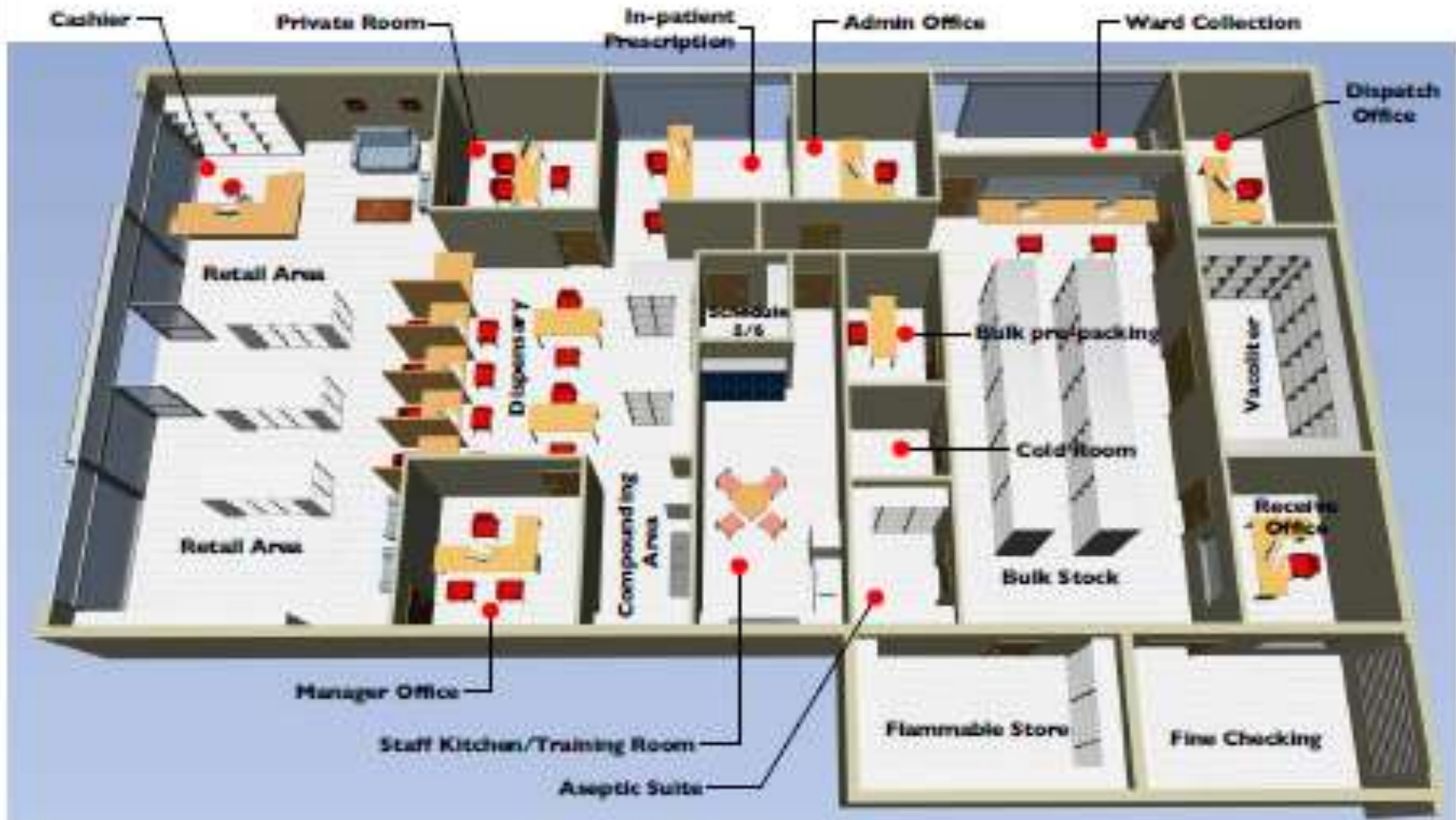
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# Current – 3D Pharmacy design models

- Private Institutional pharmacy







## Proposed Private Hospital Pharmacy Perspective



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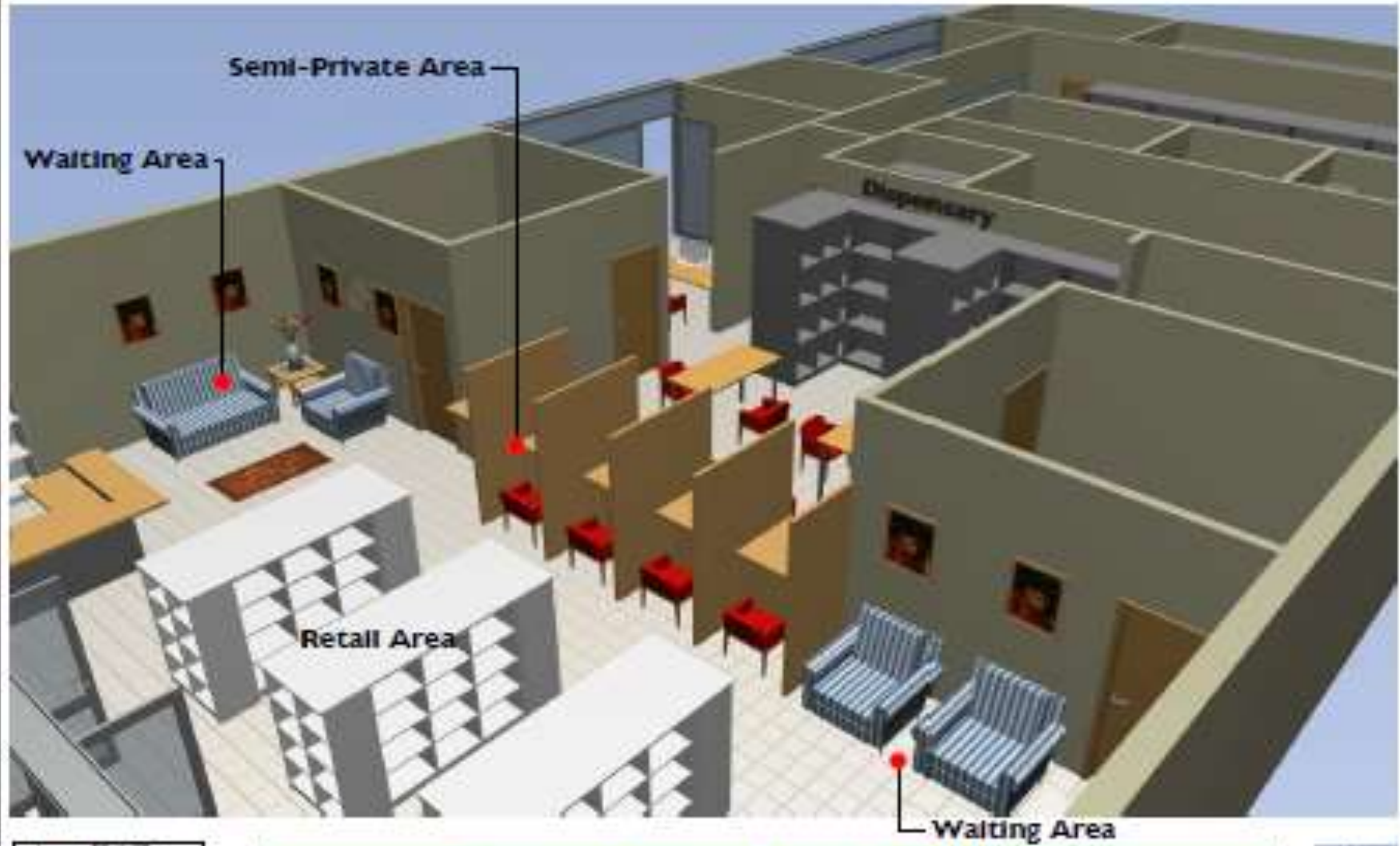
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## Proposed Private Hospital Pharmacy View from Entrance





**Proposed Private Hospital Pharmacy  
Retail Area Perspective**



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# Future – 3D Pharmacy design models

- Community pharmacy





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Architecture and interior design

# PROPOSED **FUTURE** COMMUNITY PHARMACY 3D LAYOUT (GENERIC)



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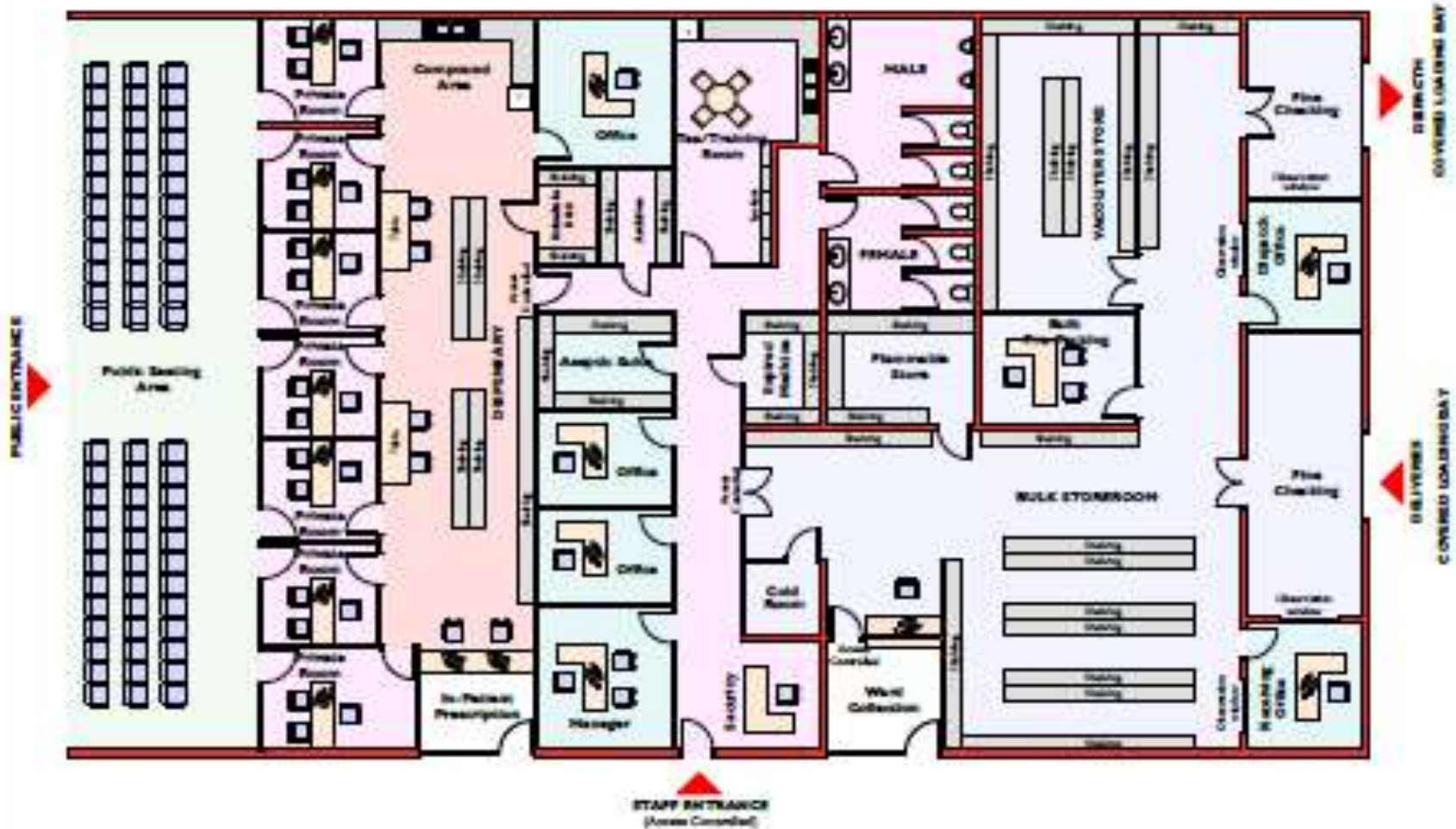
# PROPOSED **FUTURE** COMMUNITY PHARMACY 3D LAYOUT (GENERIC)



# Future – 3D Pharmacy design models

- Public Institutional pharmacy





## Future Public Hospital Pharmacy Layout Different Zones



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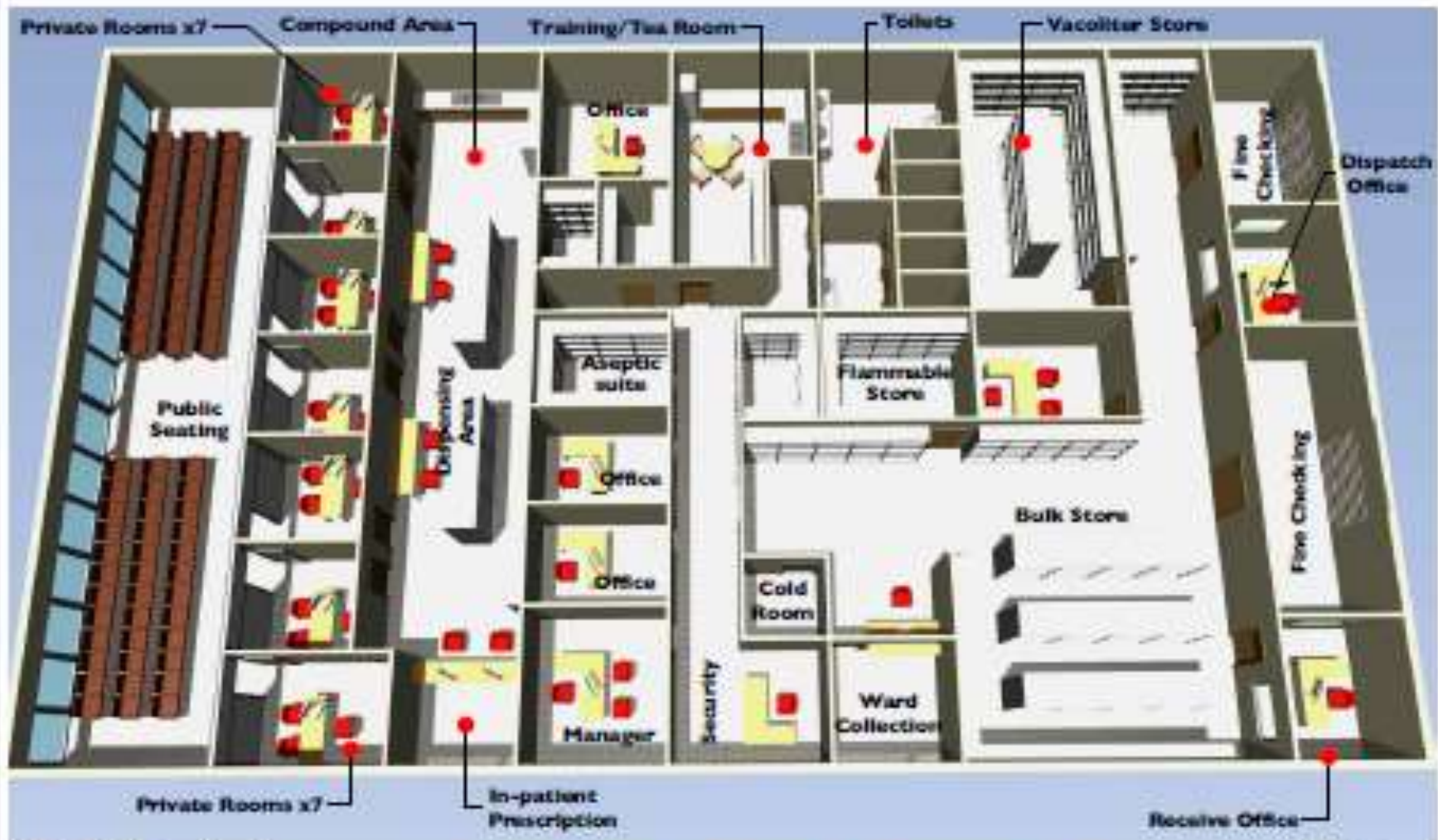
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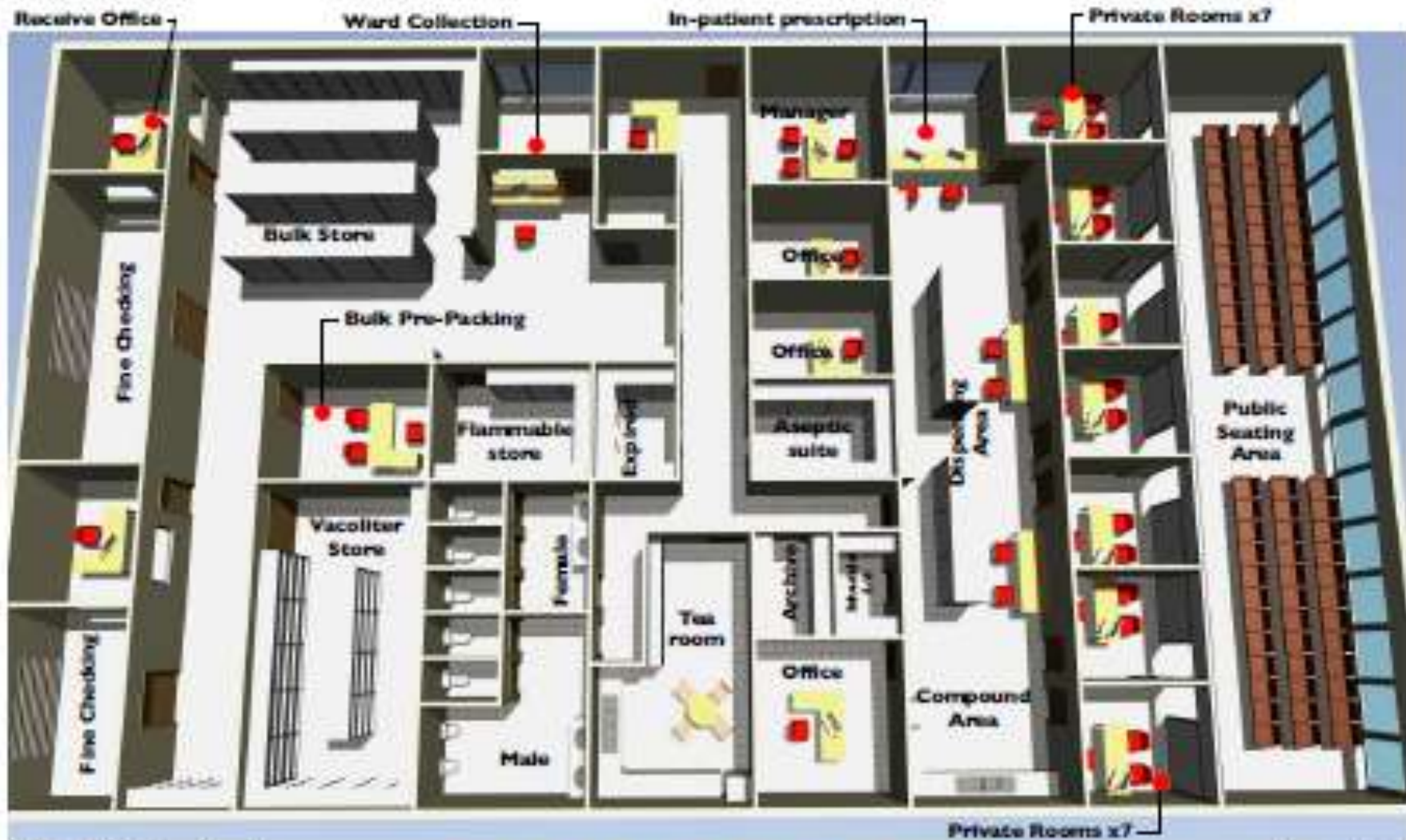
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## Future Public Hospital Pharmacy Layout View from Entrance





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# Conclusion

- Current design models will be on Council's website [www.sapc.za.org](http://www.sapc.za.org)
- Detailed design guideline (narrative) will accompany the model
- Input through the various consultations will be incorporated
- Council will follow due process (Board Notice and Regulation amendments) in order to finalise the future models





# Grading of pharmacies

- Council resolved in 2009 to grade all pharmacies
- Grading may assist in the quality requirements for the delivery of pharmacy services in terms of NHI
- Council will issue grading certificates to pharmacies inspected in 2013
- These certificates will be issued from 1 November 2013
- All pharmacies not inspected in 2013 will be considered Grade A until inspected



# Grading of pharmacies

- **Grade A** – to be inspected once every three years
- **Grade B** – to be inspected once every two years
- **Grade C** – to be inspected yearly



# Email addresses for input

- [pharmacyvision@sapc.za.org](mailto:pharmacyvision@sapc.za.org)
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